

520 Tolling Web Survey

1. When needing to go from one side of Lake Washington to the other, how do you generally travel? (choose just one answer)				
			Response Percent	Response Count
520 Bridge	<div><div></div></div>		48.2%	3765
I-90 Bridge	<div><div></div></div>		26.5%	2070
Equally use both bridges	<div><div></div></div>		19.3%	1504
Generally use 522/Lake City Way or 405	<div><div></div></div>		3.2%	250
I don't travel across Lake Washington	<div><div></div></div>		2.8%	219
	answered question			7808
	skipped question			26

2. How many days last week did you travel across the 520 or I-90 bridges, either by personal vehicle, transit, bike or other mode of transportation?				
			Response Percent	Response Count
0	<div><div></div></div>		22.5%	1753
1	<div><div></div></div>		18.1%	1414
2	<div><div></div></div>		12.6%	983
3	<div><div></div></div>		6.0%	466
4	<div><div></div></div>		5.9%	463
5	<div><div></div></div>		23.9%	1868
6	<div><div></div></div>		6.8%	530
7	<div><div></div></div>		4.2%	328
		answered question		7805
		skipped question		29

3. Last week, what days did you cross the 520 or I-90 Bridges? (choose all that apply)				
			Response Percent	Response Count
Weekend days	<div><div></div></div>		53.8%	3066
Weekdays	<div><div></div></div>		79.0%	4501
		answered question		5695
		skipped question		2139

4. What time of the day do you typically travel across the 520 or I-90 Bridges?
(choose all that apply)

		Response Percent	Response Count
AM peak (5 am to 9 am)	<div></div>	50.2%	2868
Mid-day (after 9 am to before 3 pm)	<div></div>	40.7%	2326
PM peak (after 3 pm to 7 pm)	<div></div>	63.8%	3641
Evening (after 7 pm to 10pm)	<div></div>	32.6%	1864
Overnight (after 10 pm to before 5 am)	<div></div>	6.1%	347
	<i>answered question</i>		5711
	<i>skipped question</i>		2123

5. Which of the following modes of travel did you use during your travel on 520 or 90 during the last week?
(choose all that apply)

		Response Percent	Response Count
Drove alone	<div></div>	67.4%	3842
Carpooled with household members	<div></div>	33.5%	1909
Carpooled with non-household members	<div></div>	14.6%	834
Took the bus	<div></div>	23.2%	1323
Vanpooled	<div></div>	3.4%	193
Bike / Pedestrian	<div></div>	3.3%	187
	answered question		5701
	skipped question		2133



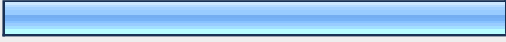
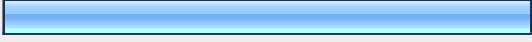
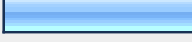
6. For what general trip purposes did you use the 520 or 90 bridges in the last week? (choose all that apply)			
		Response Percent	Response Count
Travel to or from work	<div></div>	56.0%	3124
Travel to or from school	<div></div>	4.6%	255
Errands/shopping	<div></div>	27.2%	1520
Non-commute work-related travel	<div></div>	12.2%	681
Recreational activities	<div></div>	33.8%	1887
Visit family or friends	<div></div>	24.3%	1353
Don't know	<div></div>	0.4%	23
Other (please specify)			287
	answered question		5578
	skipped question		2256

7. If you answered "travel to or from work", where do you work?			
		Response Percent	Response Count
Company name:	<div></div>	94.8%	2718
Company zip code:	<div></div>	90.9%	2606
	answered question		2868
	skipped question		4966

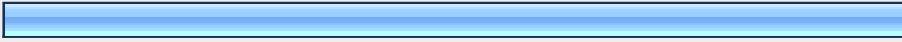
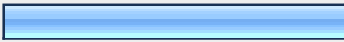

8. If you answered "travel to or from school", where do you attend school?			
		Response Percent	Response Count
School name:	<div></div>	98.7%	236
School zip code:	<div></div>	64.0%	153
answered question			239
skipped question			7595

9. Do you support paying for a portion of the 520 Bridge replacement project with tolls?			
		Response Percent	Response Count
No	<div></div>	30.4%	2155
Yes	<div></div>	59.4%	4215
Don't know	<div></div>	10.2%	723
answered question			7093
skipped question			741

10. Current technology allows tolls to be collected electronically as vehicles travel across the bridge at regular highway speeds. There will be no toll booths. Knowing this, does this make you more or less likely to support tolling of the 520 Bridge?

		Response Percent	Response Count
Much less likely		12.7%	900
Somewhat less likely		6.1%	433
Somewhat more likely		33.5%	2364
Much more likely		35.3%	2490
Don't know		12.4%	876
		answered question	7063
		skipped question	771




11. If you knew that tolling the existing 520 Bridge sooner would result in lower tolls and financing costs for the project would you:

		Response Percent	Response Count
Support tolling existing 520 in 2010		60.1%	4191
Support tolling 520 in 2016 when the new bridge is completed		22.8%	1586
Don't know		17.1%	1192
		answered question	6969
		skipped question	865



12. If you knew that as soon as tolls begin that:

- Trips across the 520 bridge would be faster during peak commute times, and that
- Trips across the I-90 bridge would be slightly slower during peak commute times

Which would you prefer?

		Response Percent	Response Count
Begin tolling the existing 520 bridge in 2010		55.5%	3861
Begin tolling in 2016 when the new bridge is completed		28.0%	1950
Don't know		16.4%	1142
	answered question		6953
	skipped question		881



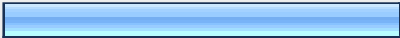
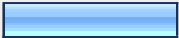
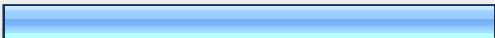

13. Tolling only SR 520 would require higher tolls than tolling both 520 and I-90 bridges. Which statement comes closest to your preference, even if neither are exactly your preference?


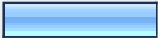
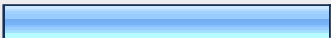
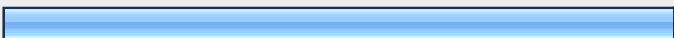

		Response Percent	Response Count
Toll just the 520 Bridge and have more traffic divert to the toll-free I-90 Bridge		38.7%	2652
Toll both the 520 and I-90 bridges at lower toll rates		61.3%	4206
	answered question		6858
	skipped question		976

14. Please tell us which statement comes closest to your personal preference, even if neither are exactly your preference:			
		Response Percent	Response Count
Toll just the 520 Bridge, resulting in faster trips on 520, but slightly slower trips on I-90	<div></div>	38.9%	2667
Toll both the 520 and I-90 bridges, resulting in faster trips on both bridges	<div></div>	61.1%	4190
		<i>answered question</i>	6857
		<i>skipped question</i>	977

15. If you knew that the revenue from I-90 tolls would also be used to make improvements to the I-90 Bridge. Which would you prefer?			
		Response Percent	Response Count
Toll just the 520 Bridge	<div></div>	24.6%	1713
Toll both bridges	<div></div>	64.0%	4459
Don't know	<div></div>	11.4%	796
		<i>answered question</i>	6968
		<i>skipped question</i>	866

16. Tolls on the 520 Bridge will be used to replace the bridge, improve the highway, and operate and maintain it into the future. Which of the following, if any, do you think tolls on the 520 Bridge should also be used for?
(Check all that apply)

		Response Percent	Response Count
Use tolls only for replacing the bridge and improving the corridor		58.3%	3893
Transit on 520		48.4%	3229
Transit on I-90		26.3%	1755
Transit on 522 (Bothell/Lake City Way)		11.4%	760
Incentives to carpool, vanpool or ride the bus		32.7%	2183
Other (please specify)		11.1%	741
	<i>answered question</i>		6676
	<i>skipped question</i>		1158

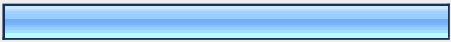
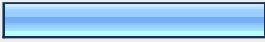
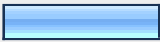


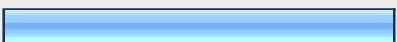



17. Toll rates on the bridges may vary by time of day – higher during morning and evening commute times, lower during other times of the day. This is known as variable rate tolling. How much would you support that?			
		Response Percent	Response Count
No support at all		20.6%	1401
Low support		10.0%	679
Medium support		21.6%	1468
Strong support		44.7%	3034
Don't know		3.0%	203
<i>answered question</i>			6785
<i>skipped question</i>			1049

18. Variable rate tolls could result in three things. Please rank order the following in terms of importance to you:					
	Most Important	Important	Least Important	Rating Average	Response Count
Get a faster trip during peak commute times	42.9% (2577)	34.5% (2076)	22.6% (1361)	1.80	6014
Being able to travel at off-peak times when the toll is lower	31.8% (1921)	31.3% (1890)	37.0% (2237)	2.05	6048
Generate more funding for the bridge	26.9% (1625)	34.5% (2080)	38.6% (2328)	2.12	6033
<i>answered question</i>					6529
<i>skipped question</i>					1305

19. Would variable rate tolling be more appealing to you if you knew that the toll rate during non-commute times would be about half as much as the toll rate during the busiest commute times?			
		Response Percent	Response Count
No	<div></div>	31.5%	2127
Yes	<div></div>	55.3%	3729
Don't know	<div></div>	13.2%	889
		answered question	6745
		skipped question	1089

20. Would variable rate tolling be more appealing to you if you knew that the toll on the weekend would be lower compared to weekday tolls?			
		Response Percent	Response Count
No	<div></div>	28.0%	1889
Yes	<div></div>	64.7%	4368
Don't know	<div></div>	7.3%	492
		answered question	6749
		skipped question	1085

21. When a toll is charged to use the 520 Bridge, what is the ONE thing you are most likely to do?

		Response Percent	Response Count
Pay the toll		29.7%	2010
Take transit		17.4%	1177
Change travel time to a period when the toll amount is lower		10.1%	686
Carpool when you would have traveled alone		2.7%	185
Vanpool		1.5%	101
Take another route		26.0%	1757
Forgo the trip altogether		4.9%	330
Change destination		2.1%	144
Other (please specify)		5.5%	372
		<i>answered question</i>	6762
		<i>skipped question</i>	1072

22. Which alternate route would you be most likely to take? (choose just one)			
		Response Percent	Response Count
I-90	<div><div></div></div>	61.3%	4001
522 (Lake City Way/Bothell Way)	<div><div></div></div>	16.6%	1083
I-5 to I-405 or I-405 to I-5	<div><div></div></div>	12.3%	802
Local streets	<div><div></div></div>	3.1%	200
Other (please specify)	<div><div></div></div>	6.8%	442
		answered question	6528
		skipped question	1306

23. When tolls are charged on 520, how important are each of the following?						
	Very Important	Somewhat Important	Somewhat Unimportant	Very unimportant	Don't Know	Response Count
Having other un-tolled highways that you could choose to use.	39.8% (2630)	26.4% (1746)	16.7% (1106)	15.5% (1023)	1.6% (107)	6612
Having public transit available as an alternative to paying the toll.	58.2% (3823)	20.1% (1323)	7.7% (507)	12.8% (840)	1.2% (80)	6573
	answered question					6710
	skipped question					1124

24. What is your home zip code?		
		Response Count
		6541
	<i>answered question</i>	6541
	<i>skipped question</i>	1293

25. Which of the following broad ranges includes your age?			
		Response Percent	Response Count
16-17	<div></div>	0.1%	6
18-24	<div></div>	6.5%	434
25-34	<div></div>	32.8%	2190
35-44	<div></div>	29.3%	1958
45-54	<div></div>	18.9%	1264
55-64	<div></div>	9.6%	639
65 and older	<div></div>	2.9%	194
		<i>answered question</i>	6685
		<i>skipped question</i>	1149

26. What is your gender?				
			Response Percent	Response Count
	Male	<div><div></div></div>	65.6%	4350
	Female	<div><div></div></div>	34.4%	2279
	answered question			6629
	skipped question			1205

27. If you would like to continue to receive electronic updates and information related to tolling on 520, please enter your email address		
		Response Count
		1422
	<i>answered question</i>	1422
	<i>skipped question</i>	6412

28. Do you have any additional comments for the 520 Tolling Implementation Committee?		
		Response Count
		2595
	answered question	2595
	skipped question	5239